

About Non-Operation Charges (NOC)

In the event of the rental car's accident, theft, breakdown, defacement and/or other problems on account of any reason not attributable to our company, should it becomes necessary to carry out repairs, cleaning and/or other tasks for the car, the following fees will be charged to you as part of "compensation for business" during the time of the repairs, cleaning, and/or other tasks. (The NOC system will also be applied to in-vehicle equipment damage, holes burned in seats, etc.)

When the rental car is driven back to the scheduled business office

20,000 yen

When the rental car cannot be driven back

50,000 yen

※ The NOC system will be applied to you even when you accept the CDW system.

The vehicle transportation fee (to a factory specified by our company) will be covered up to 150,000 yen (tax included), and you will be responsible for paying any portion in excess of that amount.

About Rental car Assistance Pack (RAP)

1. In the event of an accident, your responsibility for paying the NOC amount will be waived.
2. If your vehicle suffers a puncture, the damaged tire will be repaired or replaced free of charge. ^{*1*2}
3. There will be no additional charge if you return the vehicle up to one hour later than the prescheduled time. ^{*3*4}
4. If the vehicle is returned in the middle of the rental period, then the early cancellation fee that is normally charged (50% of the difference) will be free of charge. ^{*5}

Rental car assistance package (RAP)	Admission fee (per 24-hour period)
Classes not specified below ^{*6}	660yen (tax included)
E/EE/RE/ME/WA/EWA class or higher	1,320yen (tax included)

※ This service may not be added or canceled once your rental period has started.

※ For rental agreements lasting between 15 days and 1 month, the whole of the rental period will be covered by payment of service fees equivalent to 15 days only.

*1 If a new tire is to be purchased, a tire equivalent to the damaged tire must be chosen (up to 20,000 yen including tax).

*2 You may be asked to pay upfront for repairing or replacing the damaged tire, to be reimbursed later.

*3 This is conditional upon your contacting us no later than 1 hour before the prescheduled return time.

*4 Only when the vehicle is returned within business hours.

*5 This does not apply if the actual rental period is less than 12 hours.

*6 This service is not available when renting trucks of 2t or higher class, double cabs, minibuses or suspension aluminum vans (excluding vehicles for welfare purposes).